JAN 2 9 1991

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	5C	JCX-16	office of kegional Coursel	
	1564	JULK-16	Air, Water, Toxics, & General Law Solid Waste & Emergency Response	
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	5AR	JCK-26	Air a Radiation Branch	
	155	1536-10	Environmental Services Division	
	155CRL	1536-10	Central Regional Laboratory	
	5SEH	1536-10	Environmental Monitoring Branch	
	1551M	536-1U	Toxic Materials Branch .	
	55UA	1536-1U	Quality Assurance Office	
	15SCF	1536-10	Central Field Uffice	
	SSEF	UHLU	Eastern Field Uffice	
	15H	JCK-14 .	Planning & Management Division	
	15rtE	JCK-14	Environmental Review Branch	
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	5HSA	JCX-14	Administrative Services Section	
	15MS0	JCX-14 ·	Office Services Unit/Hail Room	
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	15HSG	JCX-11	Personnel Branch	
	SHA	JCX-14 JCX-14	Planning & Analysis Branch	
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	15H	JCK-13	Waste Hanagement Division	<u>-</u>
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	ISHS	JCK-13	Solid Waste Branch	
	5rtt	JCX-13	Hazardous Waste Enforcement Branch	
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	154	TUB- 8	Water Division	
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		JUX- 4	Office of Criminal Enforcement Office of Inspector General/Audit	

RS Form 1320.1 (Rev. 11/84)

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

REGION V

CENTRAL DISTRICT OFFICE 536 SOUTH CLARK STREET CHICAGO, ILLINOIS 60605

Date: JAN 2 9 1991

Subject: Acute Bioassay Report, American Bottoms Regional Wastewater

Treatment Facility (ABRWTF), Sauget, Illinois (IL0065145)

(AFE123:AB)

From: John J. McGuire, Environmental Engineer,

Central District Office(5SCDO)

To: Michael Mikulka, Chief

Compliance Section (5WCC)

THRU: Willie H. Harris, Chief WWW Permit Related Issue Central District Office (5SCDO)

On October 30-31, 1990 Keith Lesniak and I conducted compliance sampling (CSI-T) and biomonitoring inspections at the subject facility in response Water Division's request for FY '91 inspections. Mr. Nick Mahlandt of the Illinois Environmental Protection Agency accompanied us on the inspection. Messrs. George Shillinger, Superintendent; Robert D. Roddy, Plant Manager; Dan Sentman, Operation Supervisor; and Eleanor Fletcher, Plant Chemist, supplied the information for this report. Prior to the inspection, I presented my credentials to Mr Roddy. A Form 3560 is attached.

Clyde Marion, PhD Environmental Scientist, of CDO, conducted a performance audit (PAI) of the on-site laboratory during the inspection. The results of the PAI will be forwarded under separate cover. Also, a audit of the industrial sampling program was also conducted and will included in the PAI report. Results of the CSI-T will be sent in a separate reort.

Facility Description

The American Bottoms Regional Wastewater Treatment Facility (ABRWTF) receives wastewater from Cahokia, East St. Louis, and Sauget. The Cahokia and East St. Louis wastewater enters the facility and receives primary treatment. The effluent from the primary treatment is mixed with the Sauget Physical/Chemical plant effluent. This combined waste stream then receives secondary activated sludge treatment. The effluent is treated with chlorine and discharged to the Mississippi River. The facility is designed to have activated carbon (PACT) added to the aeration basin. The return sludge was to be processed in a Zimpro Wet Air Regeneration (WAR) system to recover and reactivate the carbon before it is returned to the aeration

basin. Sludge from the WAR system was to be subjected to ash separation before return to the aeration basin.

Primary sludge is treated with ferric chloride and lime prior to processing through four vacuum filters. The sludge is trucked to a landfill.

At the time of the inspection all treatment units needed to treat the volume of wastewater entering the plant were in service with the exception of all the Zimpro processes (PACT^M, WAR, and ash separation system). Carbon was being added on a once through basis and not recovered. The total flow of the discharge from the facility on the day of the inspection was 17.3 mgd. There was 12.2 mgd entering the facility from East St. Louis and Cahokia and 5.2 mgd coming from the Physical-Chemical plant in Sauget.

EPA Sampling

A composite sample (90CM02S03) was collected from 12:00pm, October 30 to 11:00am October 31, for an Acute Bioassay. The sample was collected from the 002 discharge at the entrance to the Parshal flume and near the location were the facility adds chlorine. The pH of the ABRWTF effluent at the time of sampling was 6.86 and the water temperature was 23.0° C.

The effluent from this facility is discharged to the Mississippi River. The 7-day 10-year low flow for the nearest upstream USGS reporting station, (# 7-0100) at St Louis, Missouri, is 45,970 cfs.

Sampling Results

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The Central Regional Laboratory conducted a series of four toxicity tests to characterize each effluent. These included acute static testing of fathead minnows (<u>Pimephales promelas</u>) in a 96 hour definitive test, <u>Daphnia pulex</u> or <u>D. magna</u> in a 48 hour definitive test, <u>Ceriodaphia dubia</u> in a 48 hour definitive test, and an ammonia toxicity test.

A copy of results of these test are attached. Only the <u>Ceriodaphia dubia</u> and <u>Daphnia pulex</u> data were used in the acute series of test conducted on the Sauget ABRWTF. The fathead minnow test was invalid due to unacceptable control mortality.

In the <u>Ceriodaphia</u> test the most sever mortality occurred in the 100% and 50% effluent concentrations. For the <u>Daphnia</u>, severe mortality occurred in 100%, 50%, 25%, and 12.5% concentrations. EC50's for these two tests species were 35.3% and 8.5% effluent respectively, which is considered to be acutely toxic.

If you have any questions concerning this report, contact me at 353-2750. Questions pertaining to the Bioassay, should be directed to Charles J. Steiner, of the CRL, at 353-9070.

Attachments

cc Joan Karnauskas, Chief, 5WQC

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- INFDES C	Approval Expires 7-31-85			
Townsie		Data System Coding		
Transaction Code NPDES 1			· · · — · · ·	Inspector Fac Type gA 2d 1
	Remarks			66
Reserved Facility Evaluation Rating 67 69 7d 3	71 72	73 M 73	74 75	80
	Section B: Fac			
Name and Location of Facility Inspected American Bottoms Regional W Facility	Justewater Tv.	entment	Time/Date	PM Permit Effective Date Permit Expiration Date
# American Bottoms Road, Sa	uget, Illinois,	Q 2 70/		
Rober + D. Rockdy	Title(s)	t Manyer		Phone No(s) (6/8) 337-17/c
Nar Iddress of Responsible Official George R. Schillinger	Title Sup.	erintondext		
George M. Schilling		eriatendent o. 8) 337-1710		Contacted Yes No
	Section C: Areas Eval			
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Name(s) and Signature(s) of Inspector(s)	Agency/Office/Tel	ephone		Date
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Signature of Reviewer	Agency/Office			Date
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C)	Regulatory 0	ffice Use Only		
Action Taken			Date	Compliance Status
ന -::				Noncompliance Compliance

NPDES BIOMONITORING INSPECTION SUPPLEMENTAL DATA

1.	Facility name and address	: 1.	American Bottoms Kegional Wastwater Treatment Facility
			# 1 American Bottoms Road Sauget, Illinois 62201
2.	NPDES Number:	2.	IL0065145
`_ું.	SIC Code:	3.	
4.	Date and time sampled:	4.	October 30, 31, 1990 12:008 to 11:00 A
5.	Outfall No. samples:	5.	002
6.	Daily average flow of discharge at time of sampling:	6.	
7.	Design average flow of treatment system or average flow of discharge:		52 MGD
8.	Sampling location description:	8.	At entreme to Porshall Fluxe. Fluxe is 96 inches across.
9.	Type of effluent sampled:	9.	Municipal
10.	Description of treatment facilities online at time of sampling:	10.	Secondary activated studye with Corbon addition to overation trans.
11.	Were production level and treatment operations normal?	11.	Yes No No No If Not, Describe Corbon being addal on a Once-Through basis only.
)			
2.	Effluent appearance:	12.	Slight Yellow when viowed through

NPDES BIOMONITORING INSPECTION SUPPLEMENTAL DATA (Continued)

13.	Infield measurements:	13.	Temp 23°C pH 6.86
			Chlorine
14.	Name of receiving water:	14.	Mississippi Kiver
15.	7Q10 Low flow of receiving water at nearest upstream USGS station:	15.	45,970 cfs US6.5 Gorying Station #7-0100 et St. Lais
-16.	Was the plant chlorinating the effluent at time of sampling?	16.	YesNo
17.	Description of effluent sample preservation and transport procedures:	17.	Preservation: Sample Iced
			Transport: Keith Lesniah drove back with all samples and transfered custory to lab.
18.	Name of person collecting sample:	18.	John Mc Guire, Keith Lesnick

ENVIRONMENTAL PROTECTION AGENCY Office of Enforcement

230 South Dearborn Street Chicago, Illinois 60604

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UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGION 5

CHICAGO, ILLINOIS

	JAN 25 1991	
DATE:		
SUBJECT:	Review of Region 5 data for Saucet ABRIE Charles Elly, Director Church & C	-
FROM:		
_	Region 5 Central Regional Laboratory	•
To:	Data User:	
Attached are	the results for:	
	CRL Data Set Numbers: CDD 746	
	Sample Numbers: 91 CM 02 S03	
	Parameter(s): Acute Toxicity Laboratory:	
Panulas Cana	•	
Results Stat	(Y DATA ACCEPTABLE FOR USE*	
	() DATA QUALIFIED AS TO USE	
	() DATA UNACCEPTABLE FOR USE	
	• For data acceptability requirements, refer to the method	capability statement
	for the methods referenced.	•
Comments I	by the Quality Control Coordinator:	PEGEIVE
	·	iii (i)
\sim		JAN 2 3 1991
		CENTRAL
		DISTRICT OFFICE
	•	
	If there are any questions regarding the data, refer them to the Quality Control Coordinator, at 353-9604	
Please sign	and date this form below and return it with any comments	to:
	Sylvia Griffin	
	Data Management Coordinator	
	Region 5 Central Regional Laboratory (5SCRL)	FRANSAITTO BY
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WECEIVED !	BY/DATE:	
4	Comments:	U.S. EPA CENTRAL REGIONAL LAB

TOXICITY STUDY FY'91

AMERICAN BOTTOMS REGIONAL TREATMENT FACILITY

SAUGET. ILLINOIS

CENTRAL DISTRICT OFFICE

Data Set: CD07461 Sample No: 91CM02S03

Outfall No: 002

ORGANIC LABORATORY SECTION: BIOLOGY TEAM U.S. ENVIRONMENTAL PROTECTION AGENCY REGION V, CENTRAL REGIONAL LABORATORY 536 SOUTH CLARK STREET CHICAGO, ILLINOIS 60605

January 15, 1991

INTRODUCTION

Sauget ABRTF effluent was tested for its effect on three species at two trophic levels. Tests were conducted by the U.S. Environmental Protection Agency, Central Regional Laboratory - Biology Team. in Chicago in support of the National Pollution Discharge Elimination System (NPDES) permit program.

METHODS

The U.S. Environmental Protection Agency, Region V, Central Regional Laboratory (CRL) conducted a series of three toxicity tests to characterize each effluent. These included acute static testing of the fathead minnow <u>Pimephales promelas</u> in a 96 hr definitive test, <u>Daphnia pulex</u> in a 48 hr definitive test, and <u>Ceriodaphnia dubia</u> in a 48 hr definitive test. These tests examined two trophic levels of the aquatic community to determine short term impact as a direct result of exposure to discharger outfalls. All methods follow CRL Standard Operating Procedures.

Dilution water used for the fathead minnow experiment was charcoal filtered, dechlorinated, tap water from Lake Michigan. Ceriodaphnia and Daphnia dilution water was reconstituted mini-Q water with a hardness between 80-125 mg/L CaCO₃. Individual test conditions are summarized in the Appendix.

Physical characteristics of the dilution water and effluent were monitored at the initiation and conclusion of tests. Control and 100% effluent was analyzed for pH, hardness, dissolved oxygen and alkalinity at the start and conclusion of the test.

Effluent was collected by USEPA - Central District Office as a 24 hour composite sample. The effluent was brought to the USEPA Central Regional Laboratory by the field crew, while stored on ice. The initiation of tests were within 36 hrs of sample collection.

RESULTS

<u>Definitive Fathead Minnow Static Acute Toxicity Test</u>

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Fathead minnows were subjected to a range of dilutions of Sauget ABRTF effluent for a 96 hr bioassay test. All tests were run in replicate. Juvenile fish, 8 days old were used. A 96 hour test was run on a control and six effluent dilutions (Table 1). The fathead minnow data for this test is invalid due to unacceptable control mortality occurring after 24 hours (control mortality < 10%).

Neonates of <u>D. pulex</u> were subjected to a dilution series of Sauget ABRTF effluent for a period of 48hrs. The subject effluent was acutely toxic to the Daphnids in the 25% and greater effluent concentrations, where all but two test organisms died within 48 hours. At the conclusion of the test, fourteen organisms were dead in the 12.5% concentration, five in the 6.25%, and four at the 3.13% level. No mortality occurred in the last concentration. An EC50 of 8.5% effluent, with a 95% confidence interval between 6.7% and 10.8% effluent, was calculated. (Table 2).

Definitive Ceriodaphnia dubia Static Acute Toxicity Test

Neonates of <u>Ceriodaphnia dubia</u>, less than 24 hr old, were exposed to Sauget ABRTF effluent in a dilution series for a duration of 48 hrs. The effluent was acutely toxic to the test species in the two highest concentrations. Within 48 hours, all test organisms were dead in the 100%, 17 of 20 were dead in the 50%, and 3 were dead in the 25% effluent concentrations. No mortality occurred in the remaining four effluent concentrations. An EC50 of 35.3% effluent, with a 95% confidence interval between 28.6% and 45.3% effluent, was calculated. (Table 3).

Ammonia toxicity

For this study, the Biology Team was asked to take an aliquot of the sample dedicated to the acute toxicity test and have it analyzed for total ammonia. This was done to determine if the sample for biology was comparable to that collected for inorganic chemical analysis. Both samples were reported to contain ammonia (NH $_4$) levels of 199 mg/l as N. In addition, an aliquot of the lowest concentration (1.56% effluent) run in the Ceriodaphnia acute test was submitted for analysis. The reported value was 3.91 mg/l NH $_4^+$, as N.

Since it is the un-ionized ammonia (NH₃) which is the toxic component of the total ammonia values, an attempt was made to quantify the amount of un-ionized ammonia in each test concentration for both the <u>Daphnia</u> and <u>Ceriodaphnia</u> acute tests. These approximate NH₃ values result from; (1) extrapolated pH values for the intermediate test concentrations and real values for the high and low test concentrations, and (2) use of Thurston (1974) for percent un-ionized NH₃ correction factors. Tables 4 and 5 give the calcualted results for the <u>Daphnia</u> and <u>Ceriodaphnia</u> tests, respectively. The un-ionized NH₃ values for the calculated LC50 values were 1.00 mg/l for the <u>Daphnia</u> and 2.31 mg/l for the <u>Ceriodaphnia</u>. These ammonia values are within the range of LC50 values for un-ionized ammonia reported in the literature.

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<u>Summary</u>

Only <u>Ceriodaphnia dubia</u> and <u>Daphnia pulex</u> data are used in the acute series of tests conducted for <u>Sauget ABRTF</u>. The fathead minnow test is invalid due to unacceptable control mortality.

In the <u>Ceriodaphnia</u> test the most severe mortality occurred in the 100% and 50% effluent concentrations. For the <u>Daphnia</u>, severe mortality occurred in the 100%, 50%, 25%, and 12.5% concentrations. EC50's for these two tests species were 35.3% and 8.5% effluent respectively, which is considered to be acutely toxic.

The dissolved oxygen, pH, total malkalinity, total hardness, and specific conductivity were within acceptable ranges. Residual chlorine was reported at 0.35 mg/l. The effluent sample was dechlorinated with 0.1 ml/l sodium thiosulfate (10%). The test effluent had a distinct straw-yellow color to it. A slight chemical odor was present.

TABLE 1. Fathead minnow (<u>Pimephales promelas</u>) static acute toxicity test results for Sauget ABRTF (CD07461).

Percent	Number o	f Live Organ	nisms/Percent	Mortality	Percent
Effluent	Ohr	24hr	48hr	72hr	96hr
0	20/0	18/10	15/25	12/40	2/90
3.12	20/0	15/25	13/35	10/50	9/55
6.25	20/0	13/35	8/60	0/100	0/100
12.5	20/0	11/45	2/90	0/100	0/100
25.0	20/0	1/95	0/100	0/100	0/100
50.0	20/0	0/100	0/100	0/100	0/100
100.0	20/0	0/100	0/100	0/100	0/100

Percent	Number of Live Org	anisms/Percent Mortality
Effluent	0hr	48hr
0	20/0	20/0
1.56	20/0	20/0
3.12	20/0	16/20
6.25	20/0	15/25
12.5	20/0	6/70
25.0	20/0	2/90
50.0	20/0	0/100
100.0	20/0	0/100

TABLE 3. <u>Ceriodaphnia dubia</u> neonate static acute toxicity test results for Sauget ABRTF (CD07461).

	Number of Live	Organisms/Percent Mortality
Percent Effluent	0hr	48hr
0	20/0	20/0
1.56	20/0	20/0
3.12	20/0	20/0
6.25	20/0	20/0
12.5	20/0	20/0
25.0	20/0	17/15
50.0	20/0	3/85
100.0	20/0	0/100

TABLE 4. Un-ionized NH $_3$ values for the <u>Ceriodaphnia</u> acute test for Sauget ABRTF (CDO 7461).

Percent Test Concentration	рН	Total NH ₄ [†] (mg/l)	% NH ₃	NH ₃ (mg/l)
100.0	7.55	255	.0141	3.60
50.0	7.77	127.5	.0229	2.92
25.0	7.88	63.75	.0294	1.87
12.5	7.94	31.88	.0336	1.07
6.25	7.97	15.94	.0359	0.57
3.13	7.98	7.97	.0367	0.29
1.56	7.99	3.99	.0374	0.15

LC50 of 35.36% effluent \approx 2.31 mg/l NH $_3$

TABLE 5. Un-ionized NH $_3$ values for the <u>Daphnia</u> acute test for Sauget ABRTF (CDO 7461).

Percent Test Concentration	рH	Total NH 4 [†] (mg/l)	% NH ₃	NH ₃ (mg/l)
100.0	7.55	255	.0141	3.60
50.0	7.85	127.5	.0275	3.51
25.0	8.00	63.75	.0382	2.44
12.5	8.07	31.88	.0448	1.43
6.25	8.10	15.94	.0476	0.76
3.13	8.12	7.97	.0499	0.40
1.56	8.13	3.99	.0511	0.20

LC50 of 8.50% effluent \approx 1.00 mg/l NH $_3$

TABLE A-1. Summary of Test Conditions for the fathead minnow (Pimephales promelas) Static Acute Toxicity Test.

	(<u>Pimephales promelas</u>) St	atic Acute loxicity lest.
1.	Test Type:	Static
2.	Temperature:	22 <u>+</u> 1 C
з.	Light Quality:	Ambient Environmental Chamber
4.	Light Intensity:	50-100 ft-c
5.	Photoperiod:	16hr light, 8hr dark
6.	Test Chamber Size:	600mL
7.	Test Solution Volume:	500mL
8.	Renewal of Test Concentration:	None
9.	Age of Test Organism:	8 days
10.	No. of Fish per Chamber:	10
11.	No. of Replicate Test Chambers per Concentration:	2
12.	Fish per Concentration:	20
13.	Feeding Regime:	Feeding not required
14.	Aeration:	None unless DO falls below 40% saturation
15.	Dilution Water:	Culture Unit
16.	Effluent Test Concentrations:	0, 3.12, 6.25, 12.5, 25, 50, 100%
17.	Dilution Factor:	ca. 0.5
18.	Test Duration:	96hrs
19.	Effects Measured:	Percent survival

TABLE A-2. Summary of Test Conditions for <u>Daphnia</u> Static Acute Toxicity Tests.

1.	Test Type:	Static
2.	Temperature:	22 <u>+</u> 1 C
з.	Light Quality:	Ambient Environmental Chamber
4.	Light Intensity:	50-100 ft-c
5.	Photoperiod:	16hrs light, 8hrs dark
6.	Test Chamber Size:	100mL
7.	Test Solution Volume:	100mL
8.	Renewal of Test Concentration:	None
9.	Age of Test Organisms:	Neonates <24hrs
10.	No. of Neonates per Chamber:	10
11.	No. of Replicate Test Chambers per Concentration:	2
12.	Neonates per Concentration:	20
13.	Feeding Regime:	Feeding not required
14.	Aeration:	None unless DO falls below 40% saturation
15.	Dilution Water:	Reconstituted deionized water
16.	Effluent Test Concentrations:	0, 1.56, 3.12, 6.25, 12.5, 25, 50, 100%
17.	Dilution Factor:	ca. 0.5
18.	Test Duration:	48hrs
19.	Effects Measured:	Percent survival

TABLE A-3. Summary of Test Conditions for <u>Ceriodaphnia dubia</u> Static Acute Toxicity Tests.

1. Test Type: Static 22 <u>+</u> 1 C 2. Temperature: 3. Light Quality: Ambient Environmental Chamber 50-100 ft-c 4. Light Intensity: 5. Photoperiod: 16hrs light, 8hrs dark 6. Test Chamber Size: 100mL 7. Test Solution Volume: 100mL None 8. Renewal of Test Concentration: 9. Age of Test Organisms: Neonates <24hrs 10. No. of Neonates per Chamber: 10 11. No. of Replicate Test Chambers 2 per Concentration: 20 12. Neonates per Concentration: Feeding not required 13. Feeding Regime: None unless DO falls below 14. Aeration: 40% saturation 15. Dilution Water: Reconstituted Milli-Q water 0, 1.56, 3.12, 6.25, 12.5, 16. Effluent Test Concentrations: 25, 50, 100% ca. 0.5 17. Dilution Factor: 18. Test Duration: 48hrs Percent survival 19. Effects Measured:

TABLE A-4. Water Chemistry Data for Sauget ABRTF (CD07461).

Sample Date: 10:30-31:90

Lab Arrival Date: 11:1:90

Outfall No: 002

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	Acute Fathead minnow	Acute Ceriodaphnia	Acute Daphnia
	initial-final	initial-final	initial-final
Dissolved Oxygen (ppm			
0% 100%	8.3 - 8.3	8.4 - 7.9 8.2 - 7.9	7.9 - 8.0 8.3 - 8.0
100%	0.3 - 7.5	0.2 - 7.9	0.5 0.0
pН			
0%	8.1 - *	8.0 - *	8.1 - 8.1
100%	7.6 - 7.6	7.5 - *	7.5 - 7.5
Temperature (C)			
0%	22	22.5	21
100%	20	20	20
Alkalinity (mg/L CaCO	121		
O%	113 - *	68 - *	56 - 67
100%	114 - 138	114 - *	114 - 96
Hardness (mg/L CaCO3) 0%	119 - *	125 - *	95 - 101
100%	910 - 835	910 ~ *	910 - 920
2001			
Specific Conductivity	<u> </u>		
0%	317 - *	488 - *	347 - 354
100%	5920 - 5560	5920 - *	5920 - 5530
Total Residual Chlori	ne: ND after	dechlorination	
Species:	Pimephales	Ceriodaphnia	Daphnia
- •	promelas	dubia	pulex
Lifestage:	Juvenile	Neonate	Neonate
Age:	8 days	<24 hrs	<24 hrs
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Date Test Initiated:	11:1:90	11:1:90	11:1:90

HATTER STATES ENVIRONMENTAL PROTECTION AGENCY Region V

DAT	Ε:	JAN 2 9 1991						
UBJEC	Τ:	Evaluation of ESD Product RE:	BAL	UTF	. 5a	uye i	+ IL	BIC
FRO	M	Willie H. Harris, Chief Central District Office (5S CDO) ACT # _7	4FE	123	iA	3		
T	0:							
valua o me. eedba enien	tio T ck ce.	ct product you requested is attached. Please take a f n form, sign it, have it initialed by your Section and his information will help us to better meet your needs to the staff. I have provided an addressed Special Atten Please circle a number from 1 to 5 to indicate your ctory, 3 is average, and 5 is outstanding.	Branc and tion	h Chi also enve	ef, pro lope	and vide for	retur impor your	n it tant con-
) Ho	w w	ell did the product satisfy your objectives?	1	2	3	4	5	
) Ho	w d	o you rate completeness?	 1	2 	3 	4	5	
-) How 	w d	o you rate quality?	1	2	3	4	5	
4) Ho	ow	do you rate technical competence?	1	2	3	4	5 — -	
 5) Ho	OW -	do you rate timeliness?	1	2	3	4	5	
6) WI	hat	is your overall rating?	1	2	3	4	5	
7) WI	hat	suggestions do you have for improvement?	1	2	3	4	5	
B) Ho	OW (did you or will you use the product?	1	2	3	 4 	5 	
		nature ection Chief Initials						